

**Consulate General of India
Birmingham**

Grievance Redressal Sessions

CGI's Consular Officers will be available for 'Grievance Redressal Sessions' **on the First Saturday of every month** commencing from **Saturday, 04/05/2019**.

2. The objective of these sessions is to address specific issues on individual Consular matters such as issuance of passports, OCI cards, visas or other services which are unresolved/pending. These 'Grievance Redressal Sessions' **to be held in the Chancery premises at 20 Augusta Street, Jewellery Quarter, Hockley, Birmingham, B18 6JL** will be conducted by Senior Officers of the Consulate from **10:00 hrs-13.00 hrs on the 1st Saturday of every Month**.

3. Persons desiring to participate may please send their brief inputs/queries **in advance** on the email addresses given below.

Email addresses: cons1.birmingham@mea.gov.in – For Visa/OCI related matters

cons2.birmingham@mea.gov.in–For Passport/Other Consular matters

Prior email to the above email addresses with the words 'Saturday Sessions' mentioned in the subject line is mandatory in each case.
