Consulate General of India
Birmingham

Grievance Redressal Sessions

CGI's Consular Officers will be available for 'Grievance Redressal Sessions' on the First Saturday of every month commencing from Saturday, 04/05/2019.

2. The objective of these sessions is to address specific issues on individual Consular matters such as issuance of passports, OCI cards, visas or other services which are unresolved/pending. These 'Grievance Redressal Sessions' to be held in the Chancery premises at 20 Augusta Street, Jewellery Quarter, Hockley, Birmingham, B18 6JL will be conducted by Senior Officers of the Consulate from 10:00 hrs-13.00 hrs on the 1st Saturday of every Month.

3. Persons desiring to participate may please send their brief inputs/queries in advance on the email addresses given below.

   Email addresses: cons1.birmingham@mea.gov.in – For Visa/OCI related matters
   cons2.birmingham@mea.gov.in – For Passport/Other Consular matters

Prior email to the above email addresses with the words ‘Saturday Sessions’ mentioned in the subject line is mandatory in each case.

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